

Baltic Inn
POGORZELICA
REGULATIONS

§1

1. Guest – a person using BALTIC INN services.
2. The guest is obliged to present an ID card before check-in.
3. The hotel stay at BALTIC INN is from 4:00 p.m. to 11:00 a.m. the next day.
4. The wish to extend the stay beyond the period indicated on the day of arrival should be reported to the reception desk by 09:00 on the day on which the room rental expires.
5. BALTIC INN takes into account the extension of your stay if possible.

§2

1. The guest is obliged to settle the payment for the stay on the day of arrival.
2. On the day of check-out, departure from the BALTIC INN parking lot is possible only after settling all amounts due.

§3

1. Night silence in the hotel part lasts from 22:00 to 7:00 the next day.
2. Unregistered persons may stay on the premises of BALTIC INN from 10:00 to 22:00.

§4

BALTIC INN provides services in accordance with its category and standard. If you have any concerns about the quality of services, please report them to the reception as soon as possible so that we can respond immediately.

§5

BALTIC INN is obliged to provide:

- safety of stay, including maintaining the confidentiality of information about the Guest,
- professional and courteous service,
- cleaning the room and performing necessary repairs of equipment during the Guest's absence, and in the case of his presence only if he consents to it,
- another room or otherwise alleviate the inconvenience if there are defects in the room that cannot be removed.

§6

Upon request, BALTIC INN provides the following services:

- providing information related to your stay and travel (free of charge),
- storing the luggage of guests checked in at the hotel (free of charge),
- storing money and valuables during the Guest's stay at BALTIC INN (paid - PLN 10/day).

§7

1. The guest bears full financial responsibility for the loss or any kind of damage and destruction resulting from his or his visitors' intentional or unintentional fault - equipment items (e.g. wristband PLN 20, key PLN 50, towel PLN 50).
2. If the Guest violates the provisions of these regulations, BALTIC INN may refuse to further provide services. The Guest is then obliged to immediately comply with BALTIC INN's requests, settle the amount due for previous services and pay for any damage and destruction caused, and leave the BALTIC INN premises.
3. BALTIC INN may refuse to accept a Guest who, during the previous stay, grossly violated the regulations, causing damage to the property of BALTIC INN or Guests, or harming a natural person working or staying at BALTIC INN, or otherwise disturbed the peace at BALTIC INN

§8

1. BALTIC INN is not liable for the loss or damage of money, securities, valuables or items of scientific or artistic value if these items are not deposited at the BALTIC INN reception.
2. BALTIC INN is not responsible for damage, loss of a car or other vehicle or items contained in it.

§9

1. At BALTIC INN, taking food, tableware and cutlery outside the dining area is prohibited.
2. At BALTIC INN, bringing your own alcohol and non-alcoholic drinks to the catering, swimming pool and grill areas is prohibited.
3. At BALTIC INN, it is obligatory to wear armbands during the entire stay.
4. At BALTIC INN, it is prohibited to use your own heating devices, such as heaters, electric kettles and others that may cause a short circuit in the electrical installation.
5. Smoking is strictly prohibited on the BALTIC INN premises. Unjustified activation of the fire alarm may result in a fine of PLN 500.
6. Each time a guest leaves the room, he or she should make sure that the door is closed.

§10

Personal items left by the departing Guest in the room will be sent back to the address indicated by the Guest. If you do not receive such an instruction, BALTIC INN will store these items for a period of 3 months.

§11

1. In case of cancellation during the stay, BALTIC INN does not refund the stay fee.
2. BALTIC INN accepts all types of complaints during the Guests' stay.